PATENT

Atty. Dkt. No. 2685/5662 (ATT 2000-0340)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of: Hiyan Alshawi et al.

Serial No.: 09/732,600

Confirmation No.: 2799

Filed:

December 8, 2000

METHOD AND APPARATUS FOR

CREATION AND USER-

CUSTOMIZATION OF SPEECH-

ENABLED SERVICES

MAIL STOP AMENDMENT **Commissioner for Patents** P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Examiner: Thomas E Shortledge

Group Art Unit: 2654

CERTIFICATE OF TRANSMISSION 37 CFR 1.8

I hereby certify that this correspondence is being transmitted by facsimile to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

Facsimile No. (703) 872-9306.

RESPONSE TO OFFICE ACTION DATED NOVEMBER 4, 2004

In response to the Office Action dated November 4, 2004, having a shortened statutory period for response set to expire on February 4, 2005, please enter this response and reconsider the claims pending in the application for reasons discussed below. Although Applicants believe that no additional fees are due in connection with this response, the Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/ATT/2000-0340, for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.